



WebApp Appointment System

a step-by-step guide



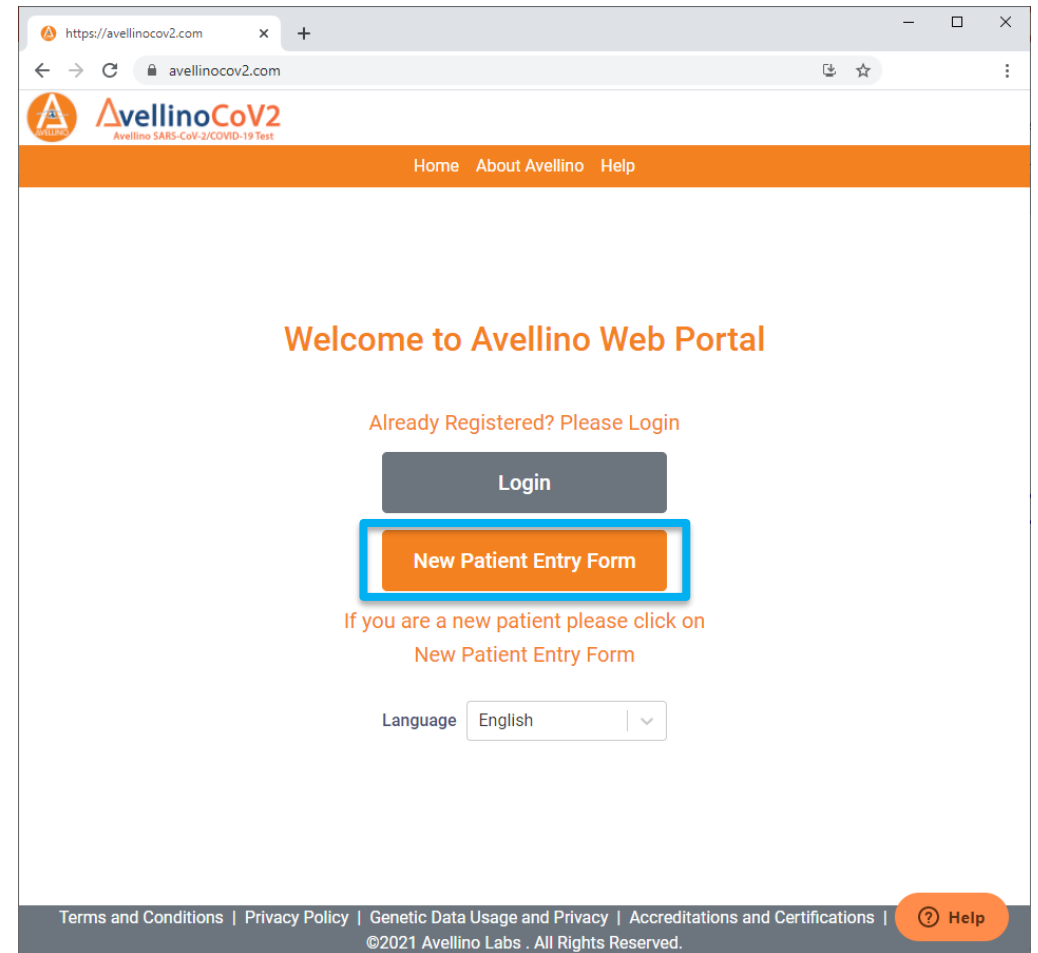
FROM PATIENT ENTRY FORM

If you are a new to Avellino and do not have a patient portal, please follow these steps.



Step 1

1. Go to <https://AvellinoCov2.com/>
2. Click on “New Patient Entry Form”





Step 2

1. Please select the appropriate site for your appointment.
 - If your site is not listed in the dropdown, please select "No Appointment" near the end of the list.

https://avellinocov2.com/patient/ x +
avellinocov2.com/patient/register

AvellinoCoV2
Avellino SARS-CoV-2/COVID-19 Test

Home About Avellino Help

Patient Entry Form

Language

All fields marked with * must be filled out in order to be tested.

Only the testing sites listed in the dropdown require appointments.
If your testing site is not listed, please submit this form without scheduling an appointment.

Appointment for site

Patient Prefix

Name *

Suffix (Jr, Sr, II, III)

Email

Phone Number *

An accurate phone number is required in order to be tested.

Address *



Step 3

1. After selecting the correct testing facility, make sure to check the box at “Schedule an appointment at _____”
 - This is a required field
 - You will schedule the appointment date/time AFTER submitting this form

https://avellinocov2.com/patient/ x +
avellinocov2.com/patient/register

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Home About Avellino Help

Patient Entry Form

Language English

All fields marked with * must be filled out in order to be tested.

Only the testing sites listed in the dropdown require appointments. If your testing site is not listed, please submit this form without scheduling an appointment.

Appointment for site Testing Facility

Schedule an appointment at Testing Facility* Select this checkbox to schedule an appointment at **Testing Facility**. You will be redirected to the appointment scheduler after submitting your information.

Patient Prefix Mr. Mrs. Ms. Dr.

Name * First Name * Middle Last Name *

Suffix (Jr, Sr, II, III)

Email

Phone Number *

Help



Step 4

1. Please fill out the rest of the form with your personal information.
2. Near the end of the form, please read the waiver.
 - This is a required field
3. **If you want your results directly, checkmark the “Patient Results”**
 - You will be sent an email after completing this form to create your patient portal!

https://avellinocov2.com/patient: x +

avellinocov2.com/patient/register

Home About Avellino Help

Patient Waiver * By selecting this checkbox, I agree and acknowledge that (i) I have read and understand the information provided on this patient entry page and have had an opportunity to have any questions answered by my healthcare provider; (ii) I consent to take the test for SARS-CoV-2/COVID-19; and (iii) I have reviewed the information entered above and the information is accurate. For information on Avellino's privacy practices, see www.avellino.com/en/genetic-data-usage/.

Patient Results **If you are a patient and would like to access your results directly from the patient portal, please click this checkbox.**
Avellino Lab USA, Inc. (Avellino) will provide test results for AvellinoCov2 test for SARS-CoV-2 to the ordering physician. By selecting this checkbox, I authorize Avellino Lab USA, Inc., including its agents or subsidiaries, to disclose the Protected Health Information of my AvellinoCov2 COVID-19 Diagnostic Test Results to myself as an authorized person through an electronic patient portal.

Security Check * **t h y d f 8**
[Reload Captcha](#)

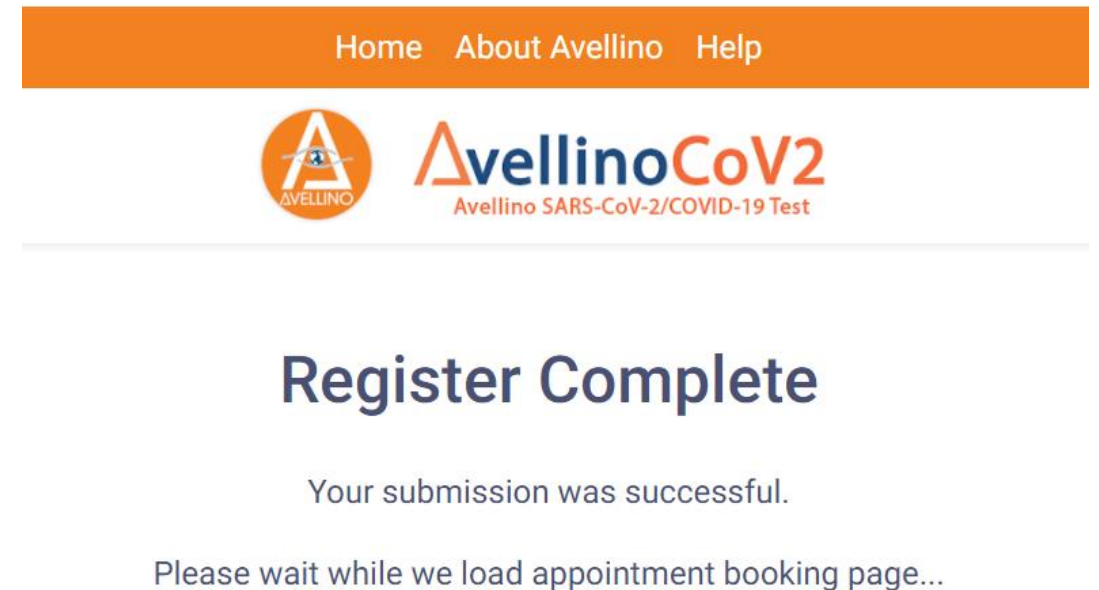
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Step 5

1. After clicking “Submit”, you will see a confirmation screen.
2. Please wait a moment while we redirect you to the appointment scheduler.





Step 6

1. Select the date and time for your appointment.
 - The dates that are NOT grayed out are available appointment dates.

Note: If your desired timeslot is not available, you can schedule a walk-up appointment instead.

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Avellino SARS-CoV-2/COVID-19 Test

Home About Avellino Help

Testing Facility

🕒 30 Min
🌐 (UTC-08:00) Pacific/Pitcairn
📍 Testing Facility Address

March 2021

Su	Mo	Tu	We	Th	Fr	Sa
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

Go To Current Month

09:00
09:30
10:00
10:30
11:00
11:30
12:00

Walk-up

Help



Step 7

1. After clicking on the desired time, click again to confirm.

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Avellino SARS-CoV-2/COVID-19 Test

Home About Avellino Help

Testing Facility

🕒 30 Min
🌐 (UTC-08:00) Pacific/Pitcairn
📍 **Testing Facility Address**

March 2021

Su	Mo	Tu	We	Th	Fr	Sa
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

Go To Current Month

Walk-up

09:00 Click here to confirm

09:30

10:00

10:30

11:00

11:30

12:00

🔗 Help



Step 8 (optional)

1. If your desired timeslot is not available, you can schedule a walk-up appointment instead.

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Home About Avellino Help

Testing Facility

🕒 30 Min
🌐 (UTC-08:00) Pacific/Pitcairn
📍 **Testing Facility Address**

March 2021

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28	29	30	31			

Go To Current Month

09:00
09:30
10:00
10:30
11:00
11:30
12:00

Walk-up

🔗 Help



Step 9

1. Click “Schedule an Appointment” to finalize.
 - If you still need to make changes, please click on the left arrow next to “Schedule an Appointment”.

AvellinoCoV2
Avellino SARS-CoV-2/COVID-19 Test

Home About Avellino Help

Confirm Detail

Testing Facility

🕒 Walk-up

📍 **Testing Facility Address**

📅 **Your Appointment Date**

🌐 (UTC-08:00) Pacific/Pitcairn

👤 **Your Name**

📞 **Your Phone Number**

📧 **Your Email Address**

← **Schedule an Appointment**

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Step 10

1. Your appointment is confirmed!

The screenshot shows the AvellinoCoV2 website interface. At the top left is the Avellino logo. To its right is the text 'AvellinoCoV2' and 'Avellino SARS-CoV-2/COVID-19 Test'. A navigation bar contains 'Home', 'About Avellino', and 'Help'. The main content area features a large heading 'Thank you for scheduling your appointment!' followed by a paragraph: 'You will receive a confirmation email with details of your appointment and another email to register for access to your results. Please remember to check your inbox, as well as your spam or junk mail folder.' Below this is a prominent orange button labeled 'Back to Patient Portal.'. The footer contains a list of links: 'Terms and Conditions | Privacy Policy | Genetic Data Usage and Privacy | Accreditations and Certifications |' and a 'Help' button with a question mark icon. Copyright text at the bottom reads '©2021 Avellino Labs . All Rights Reserved.'



Step 11

1. You will receive an email to confirm your appointment details.
 - If you would like to reschedule or cancel your appointment, the links are available below the location.



Hi **Your Name**,

Your Appointment at **Testing Facility** with Avellino Coronavirus Test on **Your Appointment Date** (UTC-08:00 Pacific/Pitcairn) is scheduled.

Location: Testing Facility Address

If you would like to schedule a new appointment, please go to:

[Reschedule](#) | [Cancel schedule](#)

Avellino Web Application

Avellino Lab USA

techsupport@avellinocov2.com

<https://AvellinoCov2.com>

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**IF YOU JUST FILLED OUT THE PATIENT
ENTRY FORM
AND
HAVE NOT ACCESSED YOUR PATIENT
PORTAL YET,**

Please follow these steps.



Step 1

1. Please login into your email to find the “Complete your registration”
2. Click on “Register Account”
3. You will be redirected to an AvellinoCov2.com website



AvellinoCoV2
Avellino SARS-CoV-2/COVID-19 Test

Hi **Your Name**,

Please use the link below to register an account to receive a notification of results to your email.

[Register Account](#)

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<https://AvellinoCov2.com>

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Step 2

1. Please create a unique username and password
2. Confirm your information
3. Check either “results email” or “results phone”
4. Click “submit” at the end.

Please register to view your results directly

Fill out the form to register. Fields marked with * are required.

Username *	<input type="text" value="Your Username"/>
Password *	<input type="password" value="....."/> <small>Use a password that has at least 8 characters, use at least one number, one uppercase letter, one lowercase letter and one special symbol.</small>
Confirm Password *	<input type="password" value="....."/>
First Name	<input type="text" value="Your First Name"/>
Last Name	<input type="text" value="Your Last Name"/>
Date of Birth	<input type="text" value="Your Date of Birth"/>
Email	<input type="text" value="Your Email Address"/>
Results email *	<input type="checkbox"/> Receive an email notification of your result. <small>You will receive a verification email. Please click on the link.</small>
Mobile	<input type="text" value="Your Phone Number"/>
Results phone *	<input type="checkbox"/> Receive a mobile notification of your result. <small>You will receive a verification text message. Please click on the link.</small>



Step 3

1. This is the confirmation screen.
2. Please go back to your email account.





Step 4

1. Please go back to your email and find “Activate Account”
2. Click on “Activate Now.”



AvellinoCoV2
Avellino SARS-CoV-2/COVID-19 Test

Hi **Your Name**,

You have successfully registered an account to view your result.
Please click on the link below to activate your account.

[Activate Now.](#)

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Step 5

1. Once you are at this screen, you have created an account and activated it.
2. Please login.

The screenshot shows the AvellinoCoV2 website interface. At the top left is the Avellino logo. To its right is the text 'AvellinoCoV2' and 'Avellino SARS-CoV-2/COVID-19 Test'. Below this is a navigation bar with 'Home', 'About Avellino', and 'Help' links. The main content area displays a large 'Activated!' message in blue. Below it, a light green box contains the text: 'You have successfully activated your account. Click here to go to Patient Portal'. The footer contains links for 'Terms and Conditions', 'Privacy Policy', 'Genetic Data Usage and Privacy', 'Accreditations and Certifications', and 'Accessibility', along with the copyright notice '©2021 Avellino Labs . All Rights Reserved.' and a 'Help' button with a question mark icon.



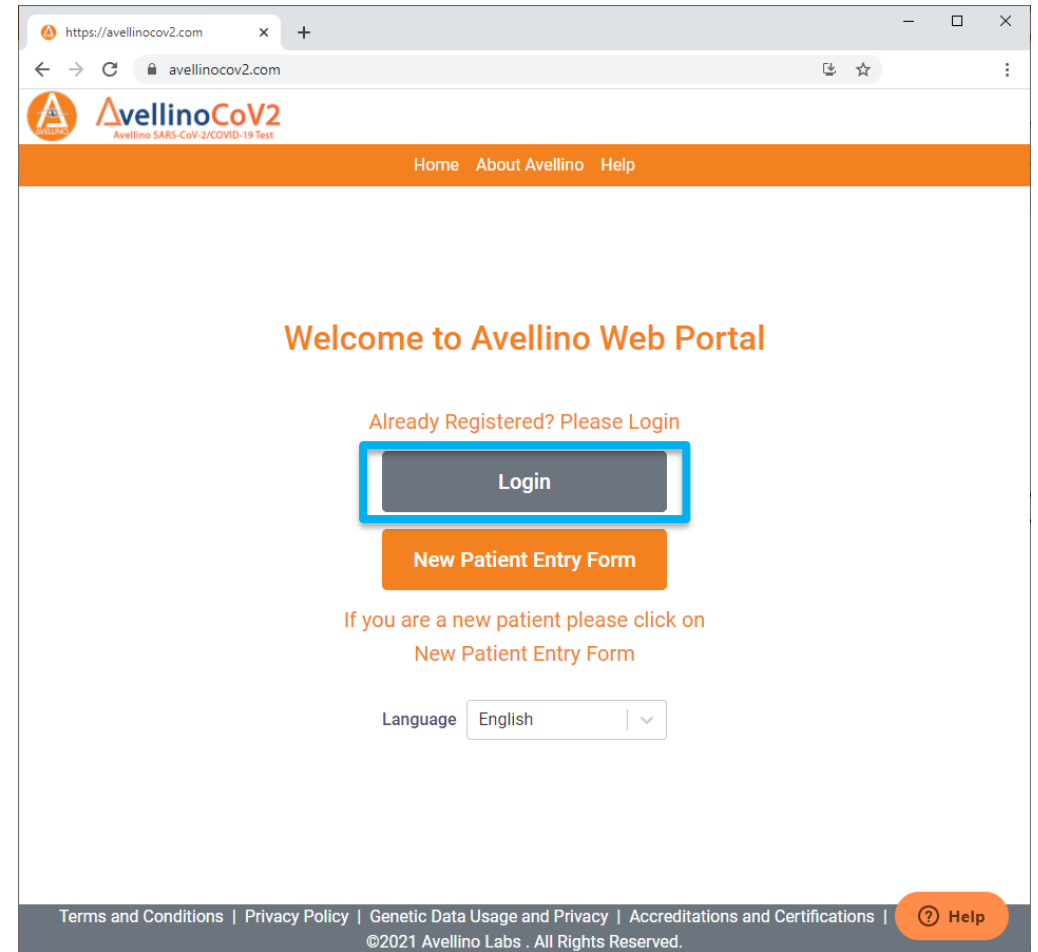
FROM PATIENT PORTAL

If you just completed the previous steps, or are being retested by Avellino and have a patient portal, please follow these steps.



Step 1

1. Go to <https://AvellinoCov2.com/>
2. Click on “Login”.





Step 2

1. Put in your username and password.
2. Click “Login”.

AvellinoCoV2
Avellino SARS-CoV-2/COVID-19 Test

Home About Avellino Help

Username

Password

Login

[Reset password](#)

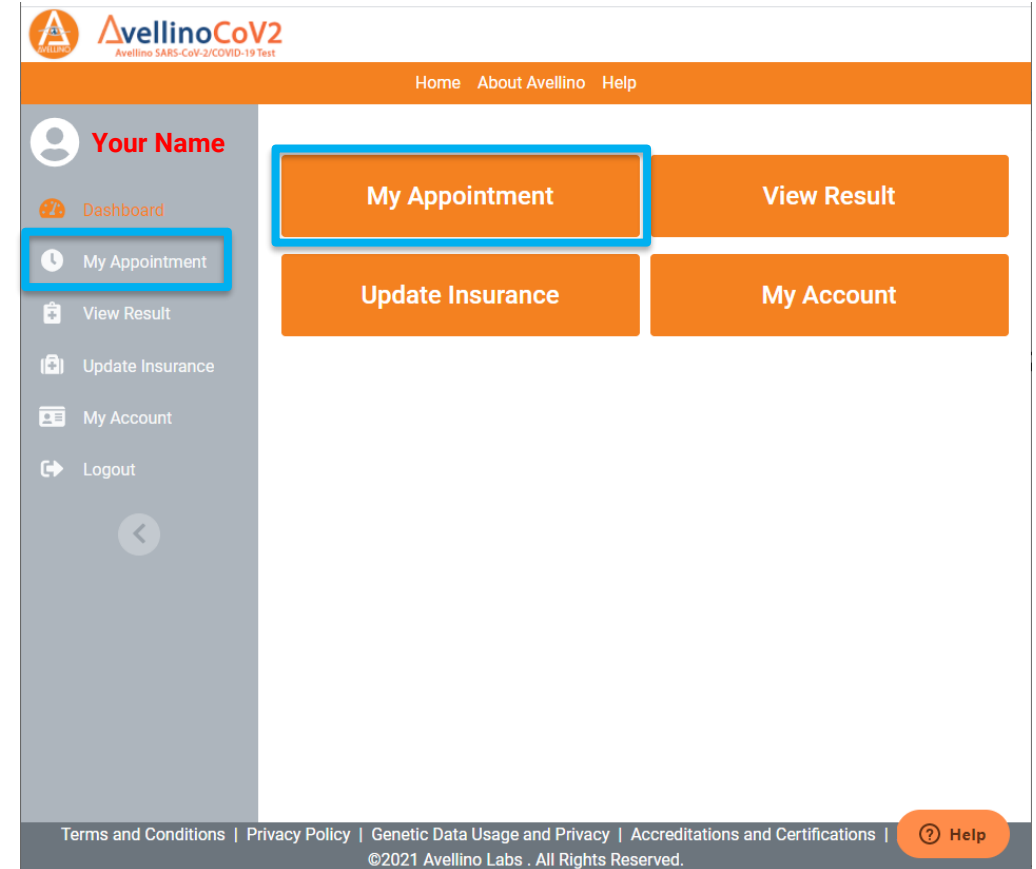
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Step 3

1. You will first see the dashboard.
2. If you would like to change your appointment date/time, please click on “My Appointment”.





Step 4

1. You can either:
 - Add New Appointment
 - Reschedule
 - Cancel

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Avellino SARS-CoV-2/COVID-19 Test

Home About Avellino Help

Your Name

- Dashboard
- My Appointment**
- View Result
- Update Insurance
- My Account
- Logout

My appointment

Add New Appointment

Search... Clear

Site	Testing Address	Date	Start Time	End Time	
Testing Facility	Testing Facility Address	Your Appt Date	09:00 AM	03:30 PM	Reschedule Cancel

Show 10 Total 1 records

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If you were to “add” appointment,

You will need to select the testing facility again.

The screenshot shows the AvellinoCoV2 web application interface. The header includes the logo and navigation links: Home, About Avellino, and Help. A sidebar on the left contains a user profile section with the name 'Your Name' and a list of menu items: Dashboard, My Appointment (highlighted), View Result, Update Insurance, My Account, and Logout. The main content area is titled 'My appointment' and features a search bar and a table of appointments. A dropdown menu is open under the 'Add New Appointment' button, listing several testing facilities. The table below shows one appointment with details for location, date, and time.

	Date	Start Time	End Time	
American Legion Post 16 (AMLEP-COV)				
Center for Human Services (CHUSE-COV)				
Ceres Community Center (CRSCC-COV)	11000 Rockwell, CA 95382	03/17/2021	09:00 AM - 03:30 PM	Reschedule Cancel
Chavez High School (CHVHS-COV)				
CSU Stanislaus (CSUST-COV)				
Eastland Plaza (EASTP-COV)				
Edison High School (EDSHS-COV)				
Franklin High School (FRKHS-COV)				
Hayward Fire (HYALU-COV)				

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“Add” and “reschedule” appointment now follows the same procedure.

1. Select the date and time for your appointment.
 - The dates that are NOT grayed out are available appointment dates.

Note: If your desired timeslot is not available, you can schedule a walk-up appointment instead.

AvellinoCoV2
Avellino SARS-CoV-2/COVID-19 Test

Home About Avellino Help

Testing Facility

🕒 30 Min
🌐 (UTC-08:00) Pacific/Pitcairn
📍 Testing Facility Address

March 2021

Su	Mo	Tu	We	Th	Fr	Sa
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

Go To Current Month

09:00
09:30
10:00
10:30
11:00
11:30
12:00

Walk-up

Help



“Add” and “reschedule” appointment now follows the same procedure.

1. After clicking on the desired time, click again to confirm.

The screenshot displays the AvellinoCoV2 website interface for booking a testing facility appointment. The page includes a navigation bar with 'Home', 'About Avellino', and 'Help' links. The main content area is titled 'Testing Facility' and lists details such as a 30-minute duration, Pacific/Pitcairn time zone, and a placeholder for the testing facility address. A calendar for March 2021 is shown, with the 17th highlighted. To the right of the calendar is a list of available appointment times: 09:00, 09:30, 10:00, 10:30, 11:00, 11:30, and 12:00. The 09:00 slot is highlighted with a blue box and contains the text 'Click here to confirm'. A 'Walk-up' button is located at the bottom of the calendar area, and a 'Help' button is in the bottom right corner.



“Add” and “reschedule” appointment now follows the same procedure.

1. If your desired timeslot is not available, you can schedule a walk-up appointment instead.

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Home About Avellino Help

Testing Facility

🕒 30 Min
🌐 (UTC-08:00) Pacific/Pitcairn
📍 **Testing Facility Address**

March 2021

Su	Mo	Tu	We	Th	Fr	Sa
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

Go To Current Month

09:00
09:30
10:00
10:30
11:00
11:30
12:00

Walk-up

🔗 Help



“Add” and “reschedule” appointment now follows the same procedure.

1. Click “Schedule an Appointment” to finalize.
 - If you still need to make changes, please click on the left arrow next to “Schedule an Appointment”.

The screenshot shows the AvellinoCoV2 website interface. At the top, there is a navigation bar with the Avellino logo and the text 'AvellinoCoV2 Avellino SARS-CoV-2/COVID-19 Test'. Below the navigation bar, there are links for 'Home', 'About Avellino', and 'Help'. The main content area displays a 'Confirm Detail' form. The form includes the following fields and options:

- Testing Facility**: Walk-up
- Testing Facility Address**: (indicated by a location pin icon)
- Your Appointment Date**: (indicated by a calendar icon)
- (UTC-08:00) Pacific/Pitcairn**: (indicated by a globe icon)
- Your Name**: (indicated by a person icon)
- Your Phone Number**: (indicated by a phone icon)
- Your Email Address**: (indicated by an @ icon)

At the bottom of the form, there is a blue box highlighting the 'Schedule an Appointment' button and the left arrow next to it.

At the bottom of the page, there is a footer with the following text: 'Terms and Conditions | Privacy Policy | Genetic Data Usage and Privacy | Accreditations and Certifications | ©2021 Avellino Labs . All Rights Reserved.' and a 'Help' button.



“Add” and “reschedule” appointment now follows the same procedure.

1. You will receive an email to confirm your new appointment details.



Hi **Your Name**,

Your Appointment at **Testing Facility** with Avellino Coronavirus Test on **Your Appointment Date** (UTC-08:00 Pacific/Pitcairn) is scheduled.

Location: Testing Facility Address

If you would like to schedule a new appointment, please go to:

[Reschedule](#) | [Cancel schedule](#)

Avellino Web Application

Avellino Lab USA

techsupport@avellinocov2.com

<https://AvellinoCov2.com>

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If you were to “cancel” appointment,

This will be the screen you will see.

1. Please put a reason for canceling.
2. Click “Cancel Appointment” on the bottom.

The screenshot shows the AvellinoCoV2 website interface. At the top, there is a navigation bar with links for Home, About Avellino, and Help. The main content area displays the appointment details for CSU Stanislaus, including the walk-up status, testing facility address, appointment date, and time zone. Below this information is a text input field for the reason for canceling. At the bottom of the form, there is a button labeled "Cancel Appointment" with a red 'X' icon, which is highlighted with a red border. The footer contains links for Terms and Conditions, Privacy Policy, Genetic Data Usage and Privacy, and Accreditations and Certifications, along with a copyright notice for Avellino Labs and a Help button.



If you were to “cancel” appointment,

Cancellation of appointment confirmation screen shown here.

The screenshot displays the AvellinoCoV2 website interface. At the top left is the Avellino logo. The header includes the text 'AvellinoCoV2' and 'Avellino SARS-CoV-2/COVID-19 Test'. A navigation bar contains links for 'Home', 'About Avellino', and 'Help'. The main content area features a central box with the following text: 'Cancellation Confirmed', 'Your meeting with CSU Stanislaus has been canceled', and a section titled 'Testing Facility' with three items: 'Testing Facility Address', 'Your Appointment Date', and '(UTC-08:00) Pacific/Piteairn'. Below this is a 'Back To Patient Portal' button. The footer contains links for 'Terms and Conditions', 'Privacy Policy', 'Genetic Data Usage and Privacy', 'Accreditations and Certifications', and 'Access', along with a 'Help' button and the copyright notice '©2021 Avellino Labs . All Rights Reserved.'



If you were to “cancel” appointment,

1. You will receive an email to confirm your cancellation as well.



Hi **Your Name**,

Your appointment **Testing Facility** with Avellino Coronavirus Test at 09:00 on **Your Appointment Date** has been cancelled.

Please click the link below to reschedule. We apologize for the inconvenience.

[Request for appointment](#)

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